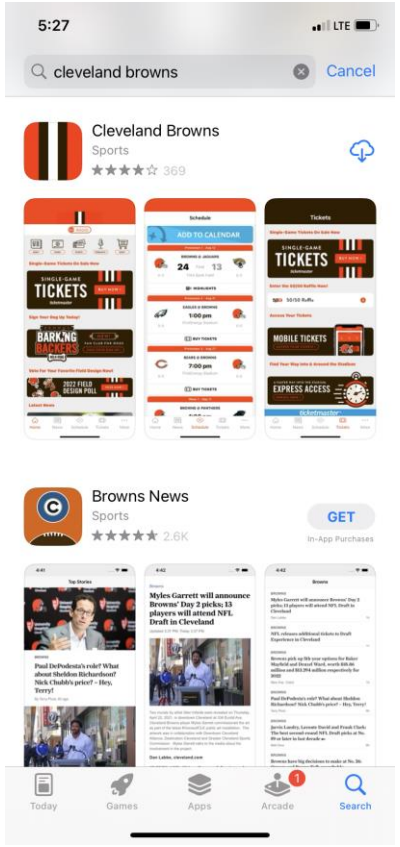
Outdoor Classic Ticket Information

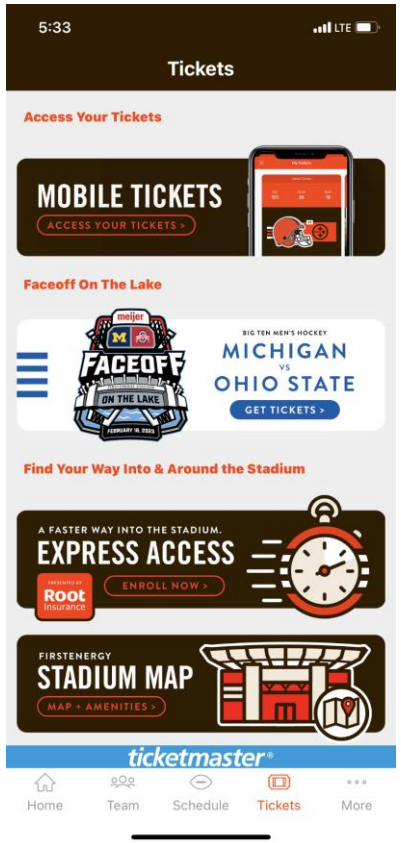
Step-by-Step Instructions

- Pages 3-4 – How to Set Up Browns Account Manager and View Your Tickets
- Page 5 – How to Transfer your Outdoor Classic tickets via Browns Account Manager
- Pages 6-7 – How to Sell your Outdoor Classic tickets via Browns Account Manager

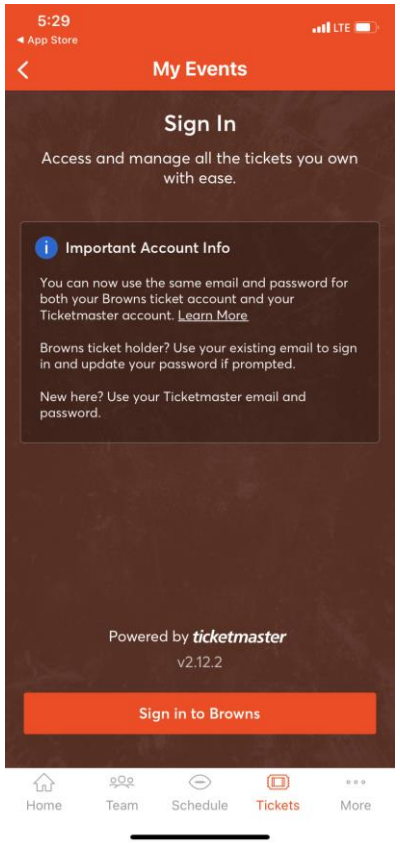
How to Access Your Outdoor Classic Tickets Using Browns Account Manager



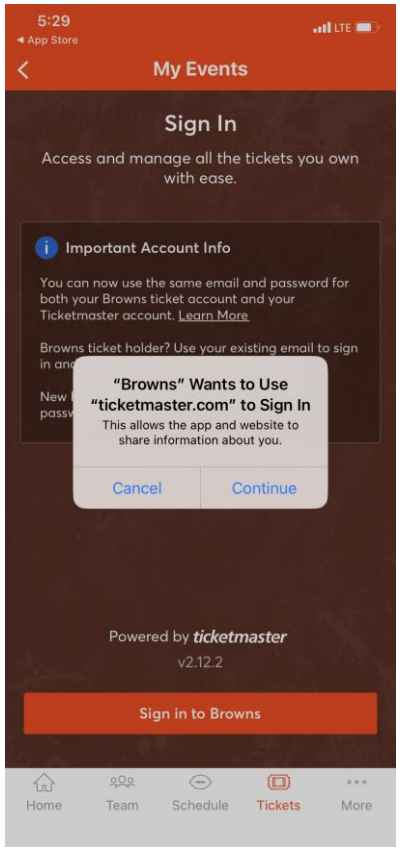
Download the latest version of the Cleveland Browns app in your iPhone App Store or your Google Play Store for Android devices.



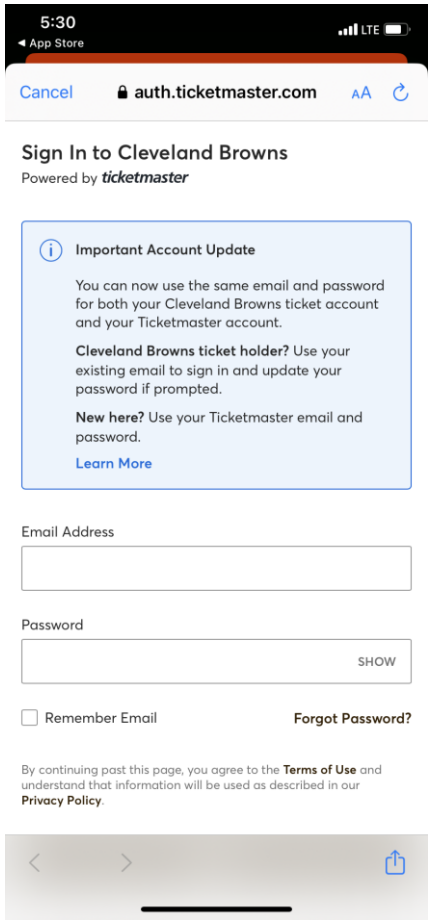
Open the Cleveland Browns app and select the Tickets icon and then click Mobile Tickets.



Click “Sign in to Browns” to log into your Browns Account Manager. Your account was created with your MHC email address.

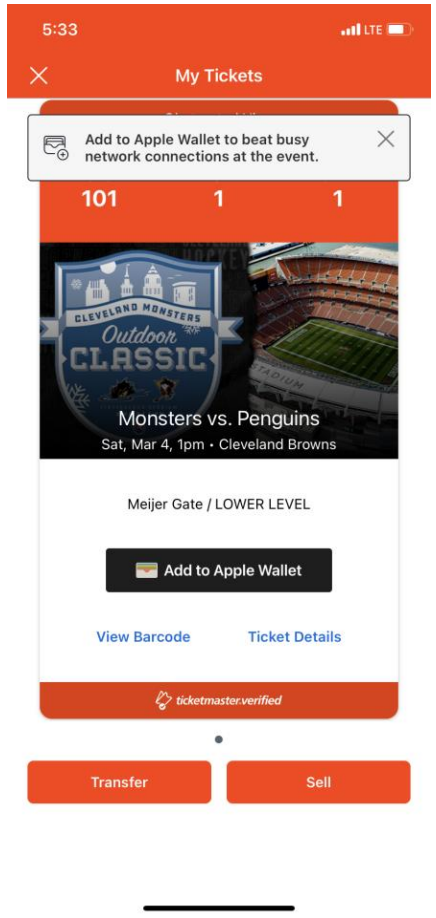


You may be prompted to log in through Ticketmaster and/or to link your Browns and Ticketmaster accounts.

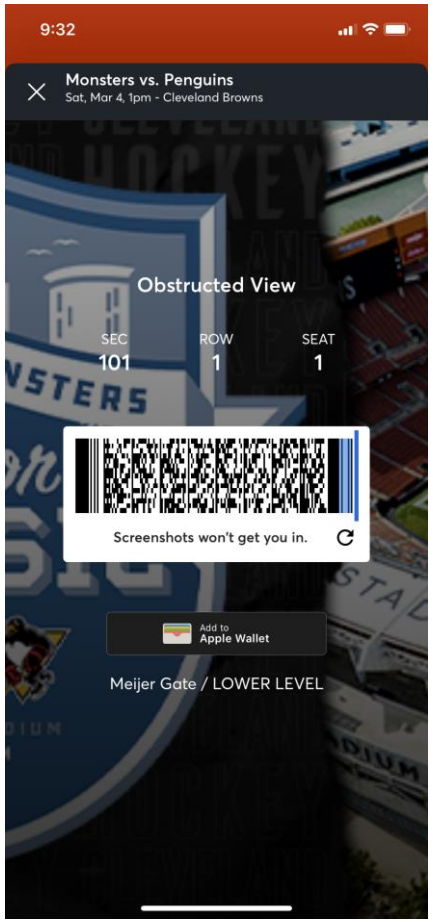


If needed, you can update your password by selecting “Forgot Password?” and entering your MHC email address.

You should now see the Outdoor Classic under “My Events”. All tickets purchased through the Cleveland Monsters need to be accessed in Browns Account Manager.

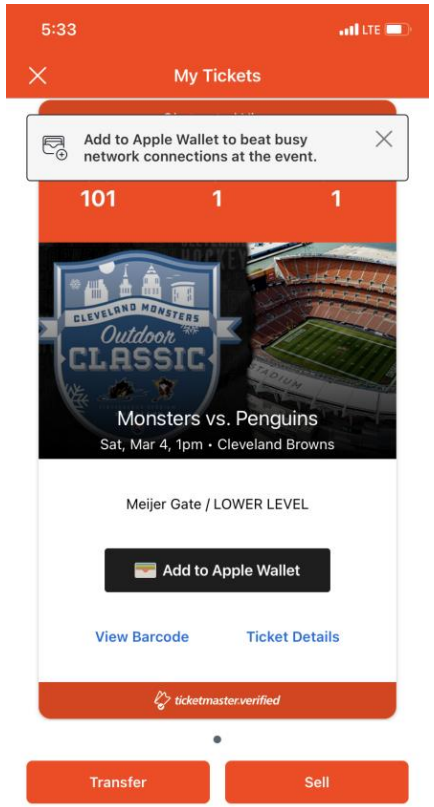


We highly recommend downloading your ticket(s) to your Apple Wallet or Google Pay App.

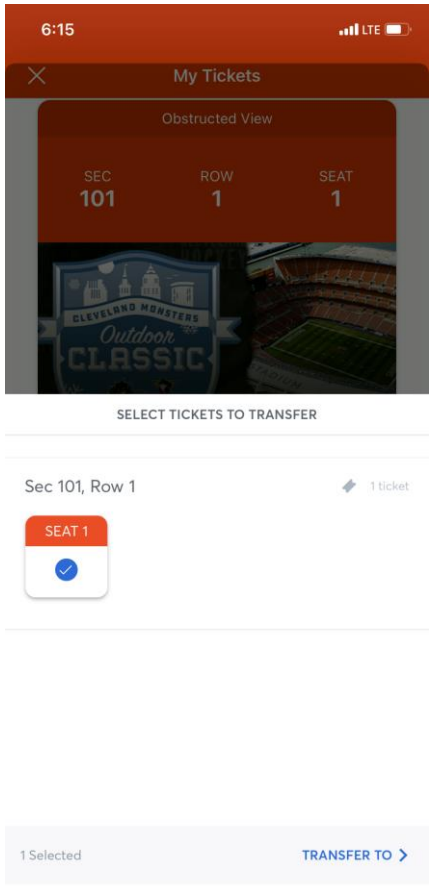


Click View Barcode the day of the game to display your barcode to scan. You should see all purchased tickets in your Browns Account Manager.

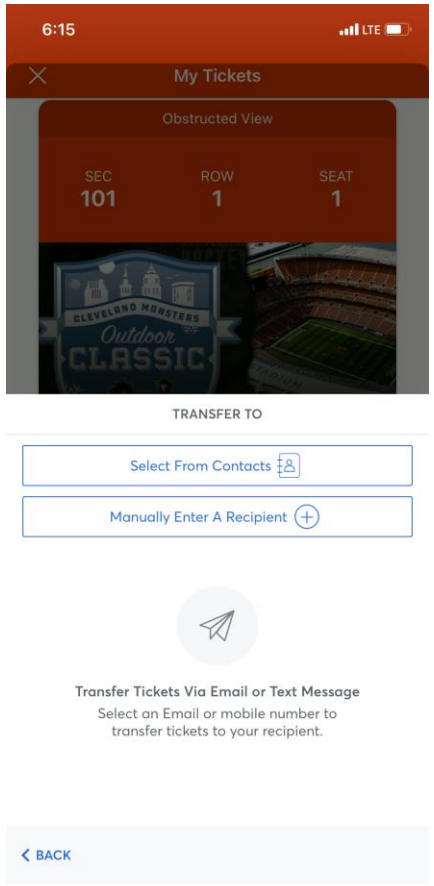
How to Transfer Your Outdoor Classic Tickets using Browns Account Manager



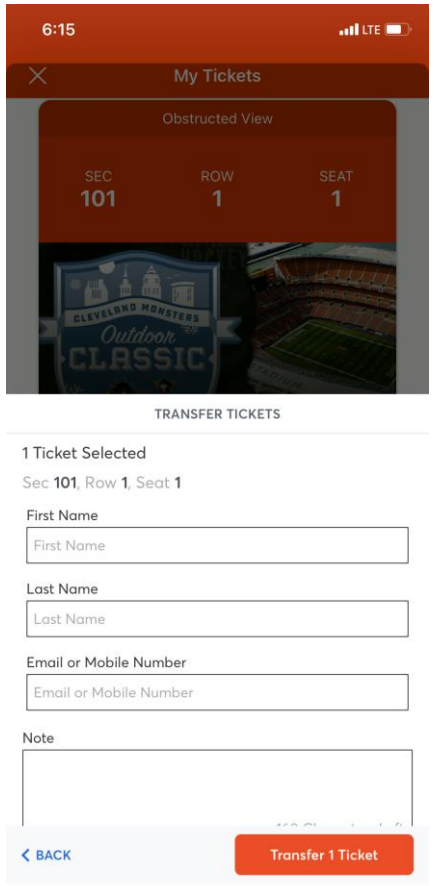
Select 'Transfer' from the screen above.



Select all the seats you wish to transfer.

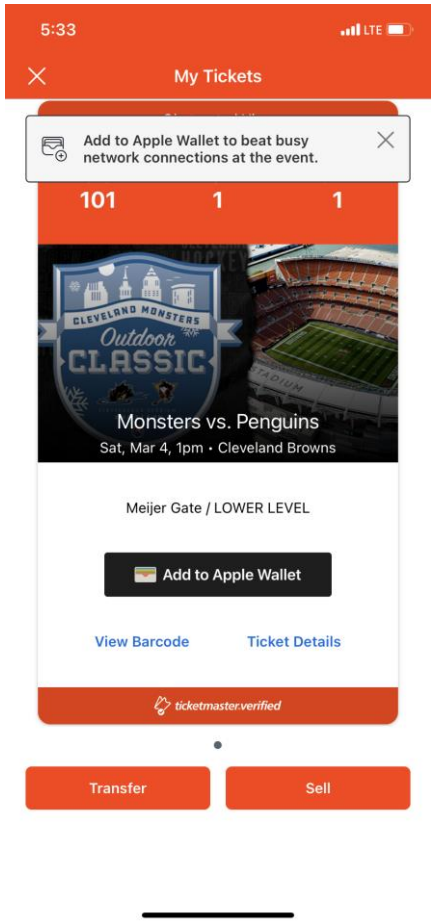


Choose between selecting from your contacts and manually entering their information.

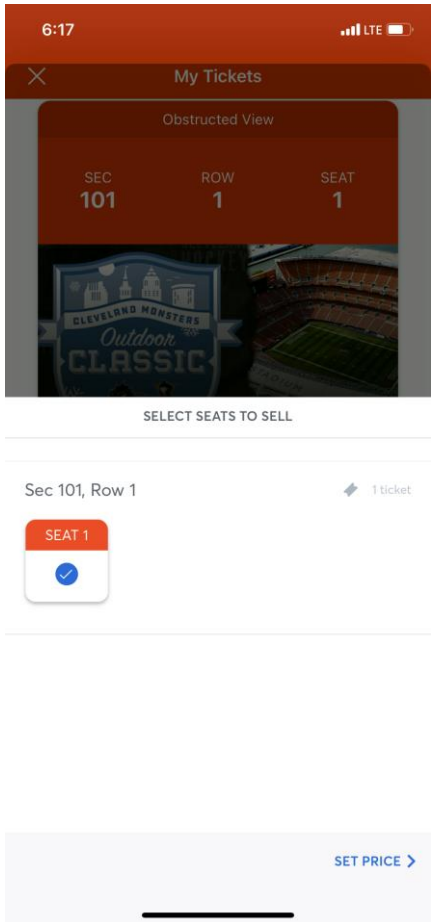


Fill out the information using their email or mobile number and click 'Transfer _#_ Ticket'.

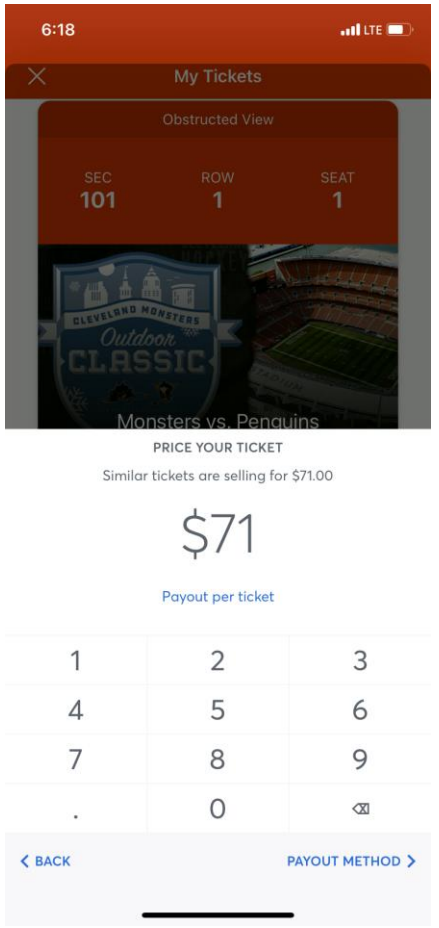
How to Sell Your Outdoor Classic Tickets Using Browns Account Manager



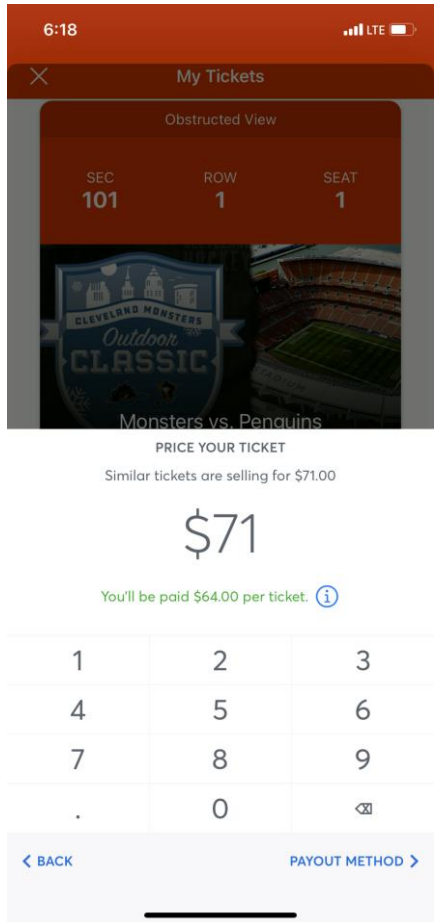
Select ‘Sell’ from the screen above.



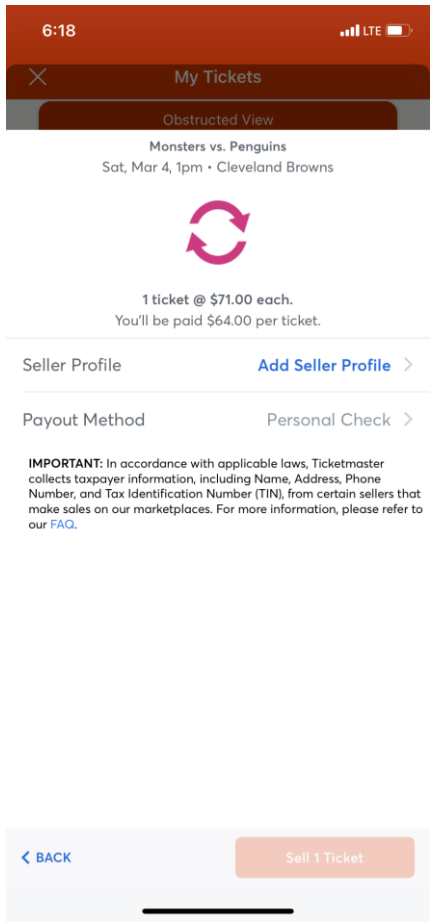
Select all the tickets you wish to sell and click ‘Set Price’.



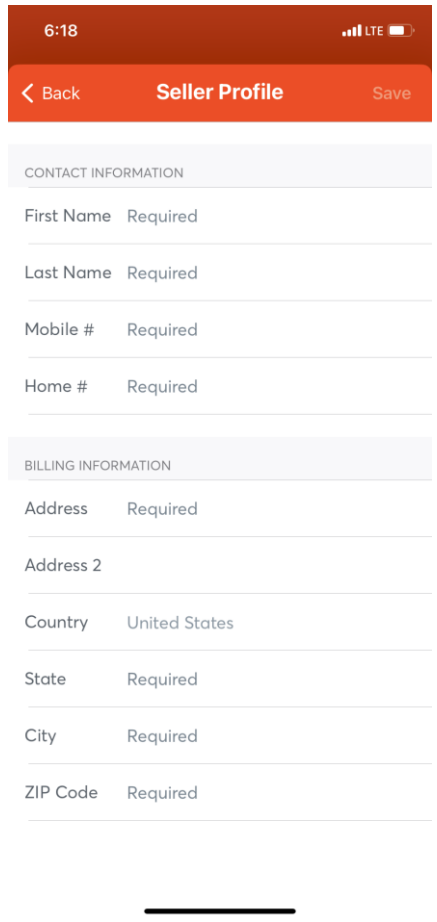
Choose the per ticket price for your listing. The app will give you comparable pricing as a suggestion.



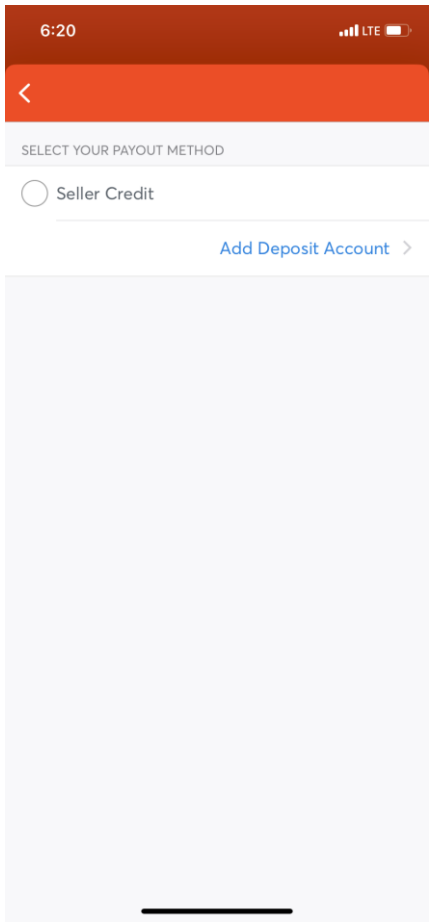
Clicking “Payout per ticket” will show you how much you’ll be paid per ticket after fees. Click ‘Payout Method’ to advance.



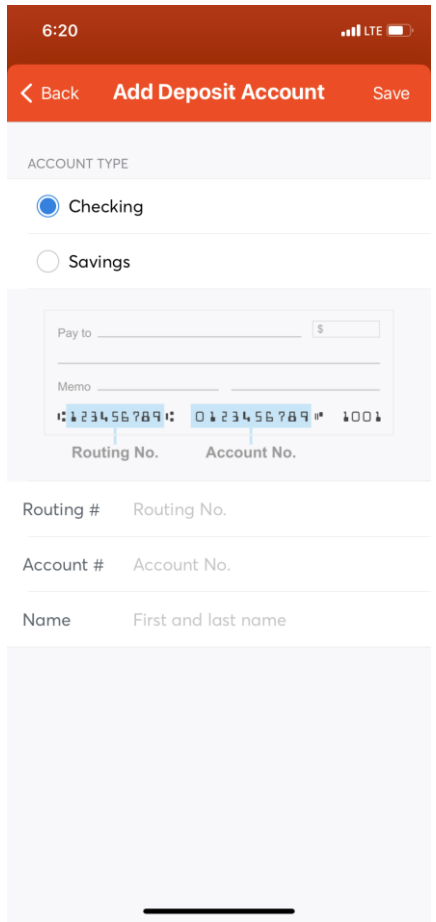
From this screen you can build your Seller Profile and add banking information.



Select and fill out your Seller Profile and save it.



From the previous screen select Payout Method and then Add Deposit Account.



Fill out your banking information and click save. When you return to the other screen click 'Sell _X_ Ticket' to complete your listing.

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